

Caleb Pierce
Calebrpierce@gmail.com

Skills:

Dedication

I have a desire to complete projects and will often expend as much effort as it takes to complete the task I have been given. I enjoy finding ways to improve workflow and I seek out problems to solve.

Problem-solving

I can be given a technology that I have never interacted with before and, with some assistance from the internet, figure out how to make it do what I want it to. This has also helped me in workflow-related problems where I restructure my workflow to improve its efficiency because of minor inconveniences.

Desire to learn

I am a very curious person and, as such, I greatly enjoy learning. I love learning how new technologies work. At every job, I have worked at I always sought a deeper understanding of how the company and its systems operated. This has led me to learn things far above my pay grade such as building SCCM instances from scratch.

Communication

I am skilled in communication and I am capable of communicating complex ideas in an understandable way.

Collaboration

I have experience working with teams, remotely and in person, to accomplish large projects and keep an organization running.

Programming

I understand python and if given a task can figure out how to achieve it. This language has strengthened my understanding of the concepts of programming, and has led me to understand other languages such as C# and Powershell.

Virtualization

I am skilled with most forms of virtualization including using level one and two hypervisors (Hyper-V, Virtualbox, VMware, Proxmox, etc.) as well as the docker engine. I have used them in both personal and commercial capacities.

Experience:

Oregon Institute of Technology, 3201 Campus Drive - Cybersecurity worker
December 2021 - Present

- I created systems to ensure policy compliance for Sophos and user access.
- Perform incident response when necessary.
- Deployed and customized the systems to improve incident response.
- Basic research into the current threat climate so threats can be managed
- Gained experience with Sophos, Active Directory, Elasticstack, and SCCM
- Communicated with professors to resolve security issues
- Deployed test environments with Docker, Hyper-V, and VirtualBox
- Created informational videos to teach cybersecurity principles

Oregon Institute of Technology, 3201 Campus Drive - IT Service Desk Technician

July 2021 - Present

- Assisted students and professors with technology problems both in-person and remotely
- Deployed hardware and software
- Problem solved to find solutions for undefined problems

Pelican Cinemas, 2643 Biehn St - Crew

April 2021 - July 2021

- Cleaned and sanitized theaters
- Worked as a cashier
- Operated concession stand

Oregon Institute of Technology, 3201 Campus Drive - CSET Lab Technician

November 2020 - Present

- Solved students' problems with technology
- Deployed hardware and software on up to 150 computers
- Troubleshoot hardware and software problems to find solutions to both familiar and obscure problems

Papa Murphys, 2583 Campus Drive - Shift Supervisor

August 2018 - April 2021

- Worked as a crewmember doing food prep, customer service, and inventory management
- I was moved up into the shift supervisor position in December 2019.
- Managed crews of up to 10 people

MC'S - Manager

January 2017 - Present

- Worked in a military kitchen through MCs doing Management, Food Prep, Customer service, floor bussing, cleaning, and dishwashing.
- Catered for the Forest Service during the fire season.

Education:

Klamath Union High School: High School Diploma
1300 Monclair St Klamath Falls, OR 97601
September 2016 - June 2020

Oregon Institute of Technology: Bachelor in Cybersecurity and Administration (In Progress)
September 2020 - Present
3201 Campus Dr, Klamath Falls, OR 97601

Certifications:

Certification in Media Design from Klamath Community College

Food Handlers Card
Certification ID: 2021o2190661

OLCC Service permit
Certification ID: 3R286D